

AccessConnect

Automate access management workflows,
Control your account termination procedures

BluePrint

healthcare IT

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AccessConnect eliminates paper forms, phone calls, emails and manual processes. Streamlines account management procedures and provides real-time visibility into software license usage.

- Configure access management in accordance with Security, Privacy and Compliance programs.
- Increase Visibility and Accountability.
- Reduce your Risk Exposure, Increase Audit preparedness.
- User account “chart” captures all aspects of a user’s access privileges for the entire lifecycle of the account.
- Be prepared for internal, external and regulatory audits.

Automated Routing Requests are routed through workflow rules from the Requestor such as a Department Head or HR user to the appropriate IT administrators, managers or directors (also known as “Approvers”). Request status, requests for more information or a final completion status are available on-line to the Requestor and Approvers in real-time.

Role-Based Controls Role-based user profiles automatically populate the appropriate applications and security roles for new account requests. Requestors can modify the default selections or add comments within the request. Roles can be synched with Active Directory groups to further streamline the process.

Self-Service Portal Department heads or HR users initiate new requests via their own self service portal which also sends email alert notifications about changes in status, pending tasks or approval completion. Requestors can view their request queue on demand to see their requests at the appropriate stage in the process based on workflow rules. Approvers have the ability to request more information or reject a request from the Requestor. Requestors and approvers can upload forms and supporting documentation. Security and telecommunications tasks can also be incorporated into the workflows.

Active Directory AccessConnect includes the capability to implement pre-defined Role-Based Access Controls (RBAC) for all users and systems. The **Active Directory Provisioning Module** automates network account creation, modification and has an “auto-disable” feature which can be configured to match your Account Termination Policy. AccessConnect has robust auditing and reporting capabilities including SW license tracking, HR integration and other features.

AccessConnect users, whether requestors or approvers, can see their own dashboard within the portal which displays the real-time status of all their open requests and tasks. Approvers are sent email notifications for new and pending tasks. Escalations can also be configured for pending and overdue tasks.

Auditor-friendly The history report shows all completed requests along with a date and time stamp. The “Pending Requests” report shows all open requests. An applications report shows all completed requests for a particular application which clients find beneficial for software license management. The report shows detail information about the progression of completed requests from initiation to completion along with user and time stamp information.

Health Information Exchange The growth of health information exchange heightens the responsibility on covered entities to secure access to protected health information. AccessConnect can be utilized to automate authorization and access management for HIE users. Account request, confidentiality and other forms can be uploaded within the request and become part of the permanent request record. Avoid unnecessary risks and demonstrate your healthcare system’s dedication to security and the privacy of your patient’s medical records.

BluePrint IT Suite is the first solution designed to optimize the resources of healthcare and hospital technology departments, as well as connecting information workflow between security, privacy and compliance departments. The additional flexibility coupled with more powerful controls encourages innovation within your environment, physician practices and business associates.

The BluePrint IT Suite includes:

- AccessConnect
- ApplicationConnect
- ArchiveConnect
- ComplianceConnect
- DowntimeConnect
- ProjectConnect

BluePrint IT Suite

The BackOffice for Healthcare IT™



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